

Holland & Knight

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May 3, 2011

By Electronic Mail: Jennifer.ducharme@puc.nh.gov

Jennifer Ducharme
Utility Analyst - Telecommunications
New Hampshire Public Utilities Commission
21 South Fruit Street
Suite 10
Concord, New Hampshire 03301-2429

Re: Telco Experts, LLC
NH PUC Docket No. 11-090
CLEC Application for Registration and CTP Application for Registration

Dear Ms. Ducharme:

Pursuant to your electronic mail message today, attached herewith on behalf of Telco Experts, LLC please find, in duplicate, revised rate schedules for the above-captioned applications in the above-captioned docket. These rate schedules are identical to the rate schedules filed April 21, 2011 with the above-referenced applications, except that, as revised, they now include the effective and issue dates for the stated rates.

Should any questions arise concerning these filings, please contact the undersigned counsel directly.

Sincerely yours,



Eric Fishman
Attorney for Telco Experts, LLC

Attachments

Service

Rate

Voice Services

PBX Trunks

	Measured Monthly (\$)	Service NRC (\$)
ONE YEAR TERM		
DID Trunk, per line	\$76.50	\$45.00
DOD Trunk, per line	\$18.00	\$45.00
Two Way Combo Trunk	\$76.50	\$45.00
PBX/Attendant Trunk	\$18.00	\$45.00
TWO YEAR TERM		
DID Trunk, per line	\$67.50	\$45.00
DOD Trunk, per line	\$15.90	\$45.00
Two Way Combo Trunk	\$67.50	\$45.00
PBX/Attendant Trunk	\$15.90	\$45.00
THREE YEAR TERM		
DID Trunk, per line	\$59.50	\$45.00
DOD Trunk, per line	\$14.00	\$45.00
Two Way Combo Trunk	\$59.50	\$45.00
PBX/Attendant Trunk	\$14.00	\$45.00

DID Trunk Termination, per trunk	\$42.56
PBX Charge, per line	\$22.96
Toll Free Monthly Charge, per line	\$4.95

DID Numbers

	Monthly \$
20 DID Station Numbers	\$5.50
100 DID Station Numbers	\$27.50

Circuit Rates

	Service NRC (\$)	Monthly (\$)
PRI T-1	\$500.00	\$1600.00
T-1	\$500.00	\$1000.00
Integrated/Channel T-1	\$500.00	\$1600.00
Dynamic Internet Protocol - IP	\$500.00	\$3300.00
Digital Subscriber Line Services	Varies by Service	Varies by Service

Issued: January 1, 2011
 Effective: January 1, 2011

By: Adam Goldberg
 Title: Chief Operating Officer

Business Local Usage Rates

	Switched – Local	Dedicated – Local
Zone 1 Call*	\$0.019	\$0.015
Zone 2 Call*	\$0.029	\$0.025

*Rates shown are per-minute rates.

IntraLATA Toll Rates

	Per-minute Usage (\$)
IntraLATA Toll Call* - Switched	\$0.069
IntraLATA Toll Call* - Dedicated	\$0.049

*Rates shown are 30 sec. minimum, 6 sec. increments.

IntraState Toll Rates

	Per-minute Usage (\$)
IntraState Toll Call* - Switched	\$0.069
IntraState Toll Call* - Dedicated	\$0.049

*Rates shown are 30 sec. minimum, 6 sec. increments.

Toll Free - Inbound

	Per-minute Usage (\$)
IntraLATA Toll Call* - Switched	\$0.079
IntraLATA Toll Call* - Dedicated	\$0.049

*Rates shown are 30 sec. minimum, 6 sec. increments.

Calling Features

	MRC	NRC		MRC
Anonymous Call Rejection	n/c	n/a	DID DNIS	\$15.00
Ascending/Regular Hunting	n/c	n/a	Forward Circular Hunting	n/c
Automatic Call Return	\$3.25	n/a	Speed Calling	\$3.25
Call Forward All Calls	\$3.25	n/a	Hunting/Non Hunting No	n/c
Automatic redial	\$3.25	n/a	ANI	\$15.00
Call Forward Busy	\$3.25	n/a	Three Way Calling	\$3.25
Call Forward Don't Answer	\$3.25	n/a	Uniform Call Distribution	n/c
Call Forward Plus	\$6.50	n/a	Channel Transfer B	\$19.95
Call Fwd. Remote Access	\$3.25	n/a	Direct Trunk Overflow	49.95
Call Forward Variable	\$3.25	n/a	Expanded Rate Center (Max 5)	\$50.00
Call Trace	\$3.25	n/a	Remote Call Fwding – per number & per path	\$24.95
Call Transfer	\$3.25	n/a	Selective Call Rejection	\$3.50
Call Waiting	\$3.25	n/a	Selective Call Acceptance	\$3.50
Caller ID (incoming) – switched service	\$3.25	n/a	Selective Call Forward	\$3.50

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Caller ID Plus Name (incoming) – switched	\$6.00	n/a	PRI Call by Call	\$22.50
Call ID Plus Name (outgoing) - Switched	n/c	n/a	Redirected Number Delivery	\$100.00
Direct Trunk Overflow (DTO)	\$49.95	\$25.00		

Operator Services

	Monthly (\$)
Directory Assistance Customer Dialed (per call)	\$1.25
Directory Assistance Operator Dialed (per call)	\$0.45
DA Call Complete (per call)	\$0.50
Enhanced Directory Assistance (per call)	\$1.25
Collect Call All Others	\$2.00
Person to Person	\$5.00
Busy Line Verification	\$1.25
Busy Line Intercept	\$5.00
Intercept Call Completion	\$1.00

Directory Services

	Monthly (\$)
Additional Directory Listing (each)	\$5.00
Additional Indented	\$5.00
Alternate Telephone Number (first line)	\$5.00
Each Additional Line	\$5.00
Duplicate Listing (first line)	\$5.00
Each Additional Line	\$5.00
Other Duplicate (each)	\$5.00
Non-Directory Listing (per line)	\$3.00
Non-Published Service (per line)	\$3.50
Listing Change Charge – Non-Recurring	\$35.00

Features:

Caller ID or Caller ID with Name for Digital Service \$150.00 per trunk group per month

Caller ID or Caller ID with Name for Analog Service \$6.00 per line per month

Account Codes \$25.00 per month per Group

Vanity Number \$25.00 per month

Local Calling Bundle Plans minute plan plus cost of circuit

a. 10K Local Calling \$450.00

b. 20K Local Minutes \$499.00

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Order Charges:

	NRC
Order Charge Each Add'l Line/Trunk	\$30.00
Record Order Charge	\$30.00
Service Order Charge – Switched	\$56.00
Service Order Charge – Dedicated	\$75.00

Installation Charges

Non-recurring Charge	Maximum
General Activation Fee – varies on type of service	\$3,000.00
Metro Ethernet	\$3,500.00
Ethernet over copper	\$1,500.00
ADSL	\$299.00
SDSL	\$500.00
VDSL	---
Channel T1	\$500.00
Dynamic Integrated T1	\$999.00
Equipment Installation	\$300.00
Toll-Free Service - AQUIZATION	\$75.00

Dedicated Service

Move of Service		\$500.00
Add to Service		\$500.00
Change to existing Service Configuration		\$1000.00
Return Check Charge		\$25.00
Payphone Surcharge		\$0.56
Invoice Reprints:		Min. Max.
	2—4 pages	\$0.00 \$10.00
	5—19 pages	\$0.00 \$15.00
	20+ pages	\$0.00 \$20.00
	Service Fee	\$0.00 \$30.00
Reconnection Fee – per BTN	Switched	\$79.00
	Dedicated	\$150.00
Emergency Call Forwarding		\$99.00 per line

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Cut Over Fees:

Cutovers that are aborted because end user personnel are unavailable and less than 24 hours of that unavailability is given will be charged to customer in an amount up to **\$500.00** depending on the type of service cut over and regardless of third party responsibility for failure to execute the cut-over.

Failure to join the conference bridge for a scheduled cut-over without prior notice will result in a charge to customer of up to **\$750.00** depending on the type of service.

Early Termination:

Upon cancellation or early termination of a service, customer will owe the MMF from the Service Agreement or the Monthly Reoccurring Charge for the product being disconnected early; multiplied by the number of months remaining in the contract term.

Trouble Isolation Charge: \$150.00

Primary Interexchange Carrier Change Charge \$6.00

Enhanced E-911 Service Surcharge \$0.64

Regulatory Fee/Charges/Taxes

Per NHPUC or applicable law

INTRASTATE OPERATOR SERVICES

General

Intrastate calls may be completed or billed with live assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized third party number, calling card, and person-to-person. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

A. Collect Calls

The term "Collect Call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. A collect call may be billed to a Calling card or third party number. In the case of a collect call to a pay telephone the charges must be billed to a Calling Card or third party number, or the call may be reoriginated from the called station.

B. Third Number Billing

This option allows a call to be billed to a telephone number identified with a station other than the calling or called one. Charges to be billed to a third number are subject to verification by the Company that they will be accepted by the third number, prior to the completion of the call. Other efforts may be undertaken subsequently by the Company, as necessary, to determine responsibility for payment of such calls.

C. Person-to-Person Calls

An operator will complete the call and billing arrangements. The call may be billed to the originating telephone number, calling card, collect, or to a third number.

Intrastate Operator Service Rates

All operator assisted calls are subject to operator surcharges. These charges apply on a per call basis. Operator surcharges are the same for all Rate Periods. The Operator Dialing (0-) Surcharge applies, in addition to other applicable surcharges, when the User requests that the operator dial the destination telephone number.

Service

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